22874 Double Bubble Bonanza™ Installation Guide

PLEASE NOTE TWO PEOPLE ARE REQUIRED FOR INSTALLATION DUE TO THE ADDITIONAL WEIGHT FROM THE TANK.
Maintenance and care Guide

TWO PEOPLE ARE REQUIRED FOR INSTALLATION DUE TO THE ADDITIONAL WEIGHT FROM THE TANK DURING ASSEMBLY.

- **DO NOT FILL WITH WATER BEFORE INSTALLATION.**
- When installing, please keep the layer of protective film on the screen until the tank is securely fitted onto the bracket. Remove the layer once the whole panel is fully fitted.
- We recommend the use of a clean microfibre cloth to prolong the surface finish of the panel. This will avoid scratches onto the panel.
- Ensure no sharp tools or objects are near to the screen.
- Avoid food or drinks near this panel.
- Do not attempt to damage the product including the electronics, screen and buttons.
- Ensure loose wires are out of sight.
1. When unpacking, place the panel on a flat surface with the push buttons facing upwards.

2. Unscrew the 4 x screws from the sides as shown above. Please keep these in a safe place until they’re required.

3. Remove the framework and place it in a safe area.

4. Unscrew 6 x screws from the tank’s sides as shown in arrows above. Please keep these in a safe place until they’re required.

5. Lift the tank from top of the bracket (arrow) and place it into a safe area until it is further required.
2. Bracket Set up and mounting

1. Please ensure all cables are safely and securely in place before mounting onto wall:
   - Top cables (Red circle) – All 3 cables should be tied and placed on one side, to ensure they are away from the bracket.
   - Pump tubes (Green circles) – Ensure the orange tubes are through the slot from the side.

2. Person A holds the bracket against the wall in place. Use measuring levels for accurate alignment. Person B quickly marks position of 6 x screw and 4 x corners against the bracket for alignment. Place bracket away in a safe place.

3. Drill holes where marked, use wall plugs (optional) and mount the bracket in place with screws where required.
3. Tubes and Cables Management

Ensure the air relief tube is securely in place on the bracket.

There are 3 electronic wires to place over the tank. Get these ready for fitting with framework.

Ensure both orange tubes are inserted onto the brass connector from the tank.

Ensure there are no kinks or bends on the tube as circled.

Make sure the tube is fully inserted onto the brass connector as shown.

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4. Tank Mounting and Filling

1. Person A to hold the empty tank in place while Person B quickly mount 6 screws securely in place.
   - Ensure the tank is aligned to the bracket as shown on Figure 1B
   - Ensure the slots from the tank are aligned to the bracket when mounting (Image 1A).
   - Misalignment will risk damaging the LED strips from the side of the brackets. Please ensure the tank and its parts do not knock or damage the LED strips.
   - Ensure the slots from the tank are aligned to the bracket when mounting (Image 1A).

2. Before filling the tank you must connect the bottom tube onto the connector as circled above. Use the 20908 Bubble Tube Filling Pump (shown above) or a funnel to fill the water tank.

Water Fill level:
Recommends 50mm/2inch Gap

Image 1A

Image 1B

Tank align with bracket
Tank angled out of position onto bracket

20908 Bubble Tube Filling Pump
5. Framework mounting

1. Person A to align and mount the framework. Use the bottom of the framework to align the connector to the slot (image C).

2. Person B to connect the 3 wires onto the electronic board as fitted inside the framework (image B). Ensure the wires are in place before fully fitting the framework in to avoid damages.

3. Person A will fit the framework against the wall while Person B to mount 4 screws onto the framework to secure in place. Ensure the air relief tube (image A) is align to the slot from the framework.
6. Finish

1. Remove the protective film from the front screen.
2. Wipe and clean the panel where necessary. Check the floor and the panel to ensure there are no leaks, before switching on the power.
3. Turn the switch on and check that the lights and pumps are operating correctly.

3. Check the lighting by switching the room light off to ensure that the LED lights are functioning well.
## 7. Trouble Shooting

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>No Sound</strong></td>
<td>Ensure that the volume is on and turned up to a sufficient level via the touch screen. Turn the panel off and wait 10 seconds. Turn the panel back on. This will reset the panel settings and revert the sound to volume 2 and Sound Effects set to on.</td>
<td>If troubleshooting does not solve the issue, please contact Rompa® Customer Services +44 (0) 1246 211 777</td>
</tr>
<tr>
<td><strong>Frozen or Unresponsive</strong></td>
<td>Turn the panel off and wait 10 seconds. Turn the panel back on. This will reset the panel and revert the 1st mode shown on Touch Screen.</td>
<td>If troubleshooting does not solve the issue, please contact Rompa® Customer Services +44 (0) 1246 211 777</td>
</tr>
<tr>
<td><strong>Push Button(s) Unresponsive</strong></td>
<td>Ensure panel buttons are not locked via the touch screen. Turn the panel off and wait 10 seconds. Turn the panel back on. This will reset the panel settings and revert the panel buttons to unlocked.</td>
<td>If troubleshooting does not solve the issue, please contact Rompa® Customer Services +44 (0) 1246 211 777</td>
</tr>
<tr>
<td><strong>External Switch Unresponsive</strong></td>
<td>Ensure the switch inlet is clear of any dust or debris. Ensure the switch is fully inserted into the inlet. Ensure panel buttons are not locked via the touch screen. Turn the panel off and wait 10 seconds. Turn the panel back on. This will reset the panel settings and revert the panel buttons to unlocked.</td>
<td>If troubleshooting does not solve the issue, please contact Rompa® Customer Services +44 (0) 1246 211 777</td>
</tr>
<tr>
<td><strong>No Power</strong></td>
<td>Ensure the mains is off before checking the power cable is fully inserted into the panel and then turn the mains back on. Check the fuse in the power lead.</td>
<td>If troubleshooting does not solve the issue, please contact Rompa® Customer Services +44 (0) 1246 211 777</td>
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