

REPORT

Technical Report: (5114)132-0215

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July 1, 2014





WILLIAMS-SONOMA TEST REPORT

WILLIAMS-SONOMA, INC.
151 UNION STREET

SAN FRANCISCO, CA 94111 USA

LAB NUMBER: (5114)132-0215
CONCEPT: PBK (POTTERY BARN KIDS)
DIVISION: MAILORDER, RETAIL
BUYER: KATIE FINNESEY

ATTN: PBKidsQAtesting@wsgc.com

DATE IN: MAY 12, 2014
DATE OUT: JULY 1, 2014
MOD. LOG IN: JUNE 20, 2014
WORKING DAYS: 8
REVISED DATE: JULY 1, 2014
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C.C.: PAUL CODY
WILLIAMS SONOMA

P.O. (Purchase Order Number): Not Provided

| OVERALL RATING | |
|----------------|---------------|
| GOOD | _____ |
| UNSATISFACTORY | _____ X _____ |

| |
|---|
| TESTING FOR WILS - 06525 - US-CN PICTURE FRAME (V19) HOUSEWARE NON-FOOD SUPPLEMENTAL (V6) WILS - 16500 - AUS |
|---|

DEVELOPMENT PREPRODUCTION PRODUCTION OTHER

| | | | | | |
|---|--|--------------------------|-----------------------|-------------------------------------|-----------------------|
| Sample Description: | BRAXTON SIDE SLOT ART FRAME | | Season: | CORE | |
| Manufacturer: | ARTICULATE (SCOTLAND) LIMITED | | | | |
| PO#: | NOT LISTED | | WST#: | NOT LISTED | |
| Country of Origin: | UK | | Style: | NOT LISTED | |
| Color: | NOT LISTED | | SKU Number: | 7689888 | |
| Country of Distribution: | U C AUST S A RALIA A N A D A | | | | |
| Re-test: | Yes: | <input type="checkbox"/> | No: | <input checked="" type="checkbox"/> | Charge Vendor: |
| Previous Report No.: | N/A | | Vendor Number: | TBA | |
| Revised Report: | Yes: | <input type="checkbox"/> | No: | <input checked="" type="checkbox"/> | |
| Reason For Revision: | N/A | | | | |
| List Each Test Outsourced And The Lab That Performed The Testing (Even If It Was Another BV Lab) | N/A | | | | |
| Email Title Info.: | PD# NOT LISTED, 7689888, PBK (POTTERY BARN KIDS), MAILORDER, RETAIL, ARTICULATE (SCOTLAND) LIMITED, BRAXTON SIDE SLOT ART FRAME, (5114)132-0215, CORE, TBA | | | | |



EXECUTIVE SUMMARY:

The submitted sample(s) were evaluated to the requested sections of **WILS - 06525 - US-CN AND WILS - 16500 – AUS.**

The sample(s) received an **UNSATISFACTORY** rating for the following requirement(s):

LABELING

The submitted sample(s) did not meet the **MARKING OF MEASUREMENT** requirements for the following:
Measurements marked in English units. See Exhibit.

BVCPS Buffalo Contact Information for this Report:

| | | | |
|---------------------------|-----------------|---------------------|--|
| Administrative Questions: | Michelle Tracy | Phone: 716-505-3592 | michelle.tracy@us.bureauveritas.com |
| Technical Questions: | Steven Kosmoski | Phone: 716-505-3390 | steven.kosmoski@us.bureauveritas.com |

Bureau Veritas
Consumer Products Services, Inc.

Steven Kosmoski
Product Test Engineer,
Hardlines Department

/BH



RESULTS:

CLIENT'S TOTAL LEAD CONTENT IN SURFACE COATING (90PPM)

| Element: | | | Lead | |
|---|----------|-------|-------------------|------------|
| Requirement: Maximum allowable limit: (0.0090% by weight) | | | 90mg/kg | |
| Sample Description | | | Result (mg/kg) | Conclusion |
| Color / Component | Location | Style | | |
| (A) White coating | Frame | - | LT 10.0 | Pass |

LT = Less Than

mg/kg = milligrams per kilogram (ppm = parts per million)

** = Average of duplicate analyses*



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WILLIAMS-SONOMA INC TEST PROTOCOL FOR

**WILS - 06525 - US-CN
 PICTURE FRAME (V19)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---|--|----------------|--|-------------------------------------|--------|
| SUPPLEMENTAL PROTOCOLS | | | | | |
| Note: Additional cost, sample size and TAT may be required if testing to one or more supplemental protocol is necessary. Please refer to the below referenced supplemental protocol(s) for additional information. | | | | | |
| * Children's products | WILS-TY-PTCL-08001-US | -- | For children products, please refer to WILS-TY-PTCL-08001-US for additional testing as applicable. | NT Per client request | - |
| * Children's Products | WILS-TY-PTCL-08001-CN | - | For children products, please refer to WILS-TY-PTCL-08001-CN for additional testing as applicable. | NT Per client request | - |
| * California Proposition 65 | WILS-HL-PTCL-06572-US-CN | -- | [REGULATORY and LABELING] [U.S.] All samples shall be reviewed against the requirements of California Proposition 65 to determine if additional testing or labeling is required. | NA No testing required | - |
| Law label | WILS-GB-PTCL-01990-US-CN | All | [REGULATORY and LABELING] [US/CN] Shall be included if it contains filling material. See protocol WILS-GB-PTCL-01990-US-CN | NA | - |
| PLAY VALUE | WILS-TY-PTCL-08001-US-CN | As needed | Lab to determine if product has possible "Children's Play Value". If so, additional tests may apply. | NA | - |
| * Mandatory requirements | WILS-GB-PTCL-16500-GBR | -- | The sample shall be reviewed against the mandatory requirements of corresponding country to determine if additional testing or labeling is required. | NA | - |
| * Mandatory requirements | WILS-GB-PTCL-16500-AUS | -- | The sample shall be reviewed against the mandatory requirements of corresponding country to determine if additional testing or labeling is required. | See WILS-GB-PTCL-16500-AUS | - |
| LABELING | | | | | |
| ** One Time Use Products - Fair Packaging and Labeling Act - or all other products - Uniform Packaging and Labeling Regulations | F.P. and L. Act (16 CFR 500) OR NIST Uniform Laws and Regulations Handbook 130 | 1 | [REGULATORY and LABELING] [U.S.] Manufacturer, packer, or distributor's name & address (city, state & zip) | NT Per reduced testing directive | - |
| ** One Time Use Products - Fair Packaging and Labeling Act - or all other products - Uniform Packaging and Labeling Regulations | F.P. and L. Act (16 CFR 500) OR NIST Uniform Laws and Regulations Handbook 130 | 1 | [REGULATORY and LABELING] [U.S.] Product Identification | NT Per reduced testing directive | - |



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**WILS - 06525 - US-CN
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| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---|---|----------------|---|-------------------------------------|--------|
| ** One Time Use Products - Fair Packaging and Labeling Act - or all other products - Uniform Packaging and Labeling Regulations | F.P. and L. Act (16 CFR 500) OR NIST Uniform Laws and Regulations Handbook 130 | 1 | [REGULATORY and LABELING] [U.S.] Net quantity of contents shall be expressed in terms of weight or mass, measure, numerical count, or combination so as to give accurate information to facilitate consumer comparison. | NT Per reduced testing directive | - |
| ** Country Of Origin | 19 CFR 134 | 1 | [REGULATORY and LABELING] [U.S.] Shall indicate country of origin legibly, permanently, and in comparable size and close proximity to any mention of country other than country in which the article was manufactured or produced. Must be visible at point of purchase. | NT Per reduced testing directive | - |
| ** Product Identity | Consumer packaging and labeling act R.S., 1985, c. C-38 / Consumer packaging and labeling regulations, C.R.C., c. 417 | 1 | [REGULATORY and LABELING] [CANADA] English and French, PDP, bold, 1.6 mm minimum type size | NT Per reduced testing directive | - |
| ** Product Net Quantity | Consumer packaging and labeling act R.S., 1985, c. C-38 | 1 | [REGULATORY and LABELING] [CANADA] {See corresponding Table T-0005 at the end of this Protocol} | NT Per reduced testing directive | - |
| ** Manufacturer or distributor's name and place of business - city and zip | Consumer packaging and labelling act R.S., 1985, c. C-38 | 1 | [REGULATORY and LABELING - CANADA] Manufacturer or distributor's name & address (City & Postal Code). Minimum 1.6 mm type size. Placed anywhere except bottom – English or French. Where a prepackaged product is wholly manufactured or produced in a country other than Canada, the marking shall consist of one of the following: -The name and address of a Canadian dealer preceded by the words "imported by" ("importé par") or "imported for" ("importé pour"); or -The statement of geographic origin located immediately adjacent to the name and address of a Canadian dealer; or -The name and address of the dealer outside Canada | NT Per reduced testing directive | - |



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| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|--|--|----------------|---|-------------------------------------|--------|
| ** Country of origin marking | Canada Customs Tariff, Marking of Imported Goods Regulations, SOR-94-10 / Marking of Imported Goods Memorandum D11-3-1 | 1 | [REGULATORY and LABELING - CANADA] a) Imported goods shall indicate country of origin. b) Must be legible and sufficiently permanent to remain on the goods until it reaches the purchaser. c) For goods from NAFTA countries, the language may be English, French or Spanish. d) For goods from non-NAFTA countries, language may be English or French and marking should appear on individual articles. e) If the packaging conceals the Country of Origin mark, then the packaging must also be marked. f) There is a provision to mark only the container providing that certain conditions are met, such that the ultimate purchaser will see the marked container. | NT Per reduced testing directive | - |
| ** Labeling - packaging | Consumer packaging and labeling regulations, C.R.C., c. 417 section 6 | 1 | [REGULATORY and LABELING] [CANADA] All mandatory labeling information must be shown in both French and English languages. The type of mandatory labeling that is required includes, but is not limited to, any written statement or warning, product identity, net content and ingredient declarations. The names and address of the manufacturer and country of origin labeling requirements may be presented in either French or English. Other supplemental label information that is considered to be non-mandatory (e.g. directions for use) also does not have to appear in a bilingual manner. However, manufacturers are encouraged to include such information in a bilingual format if plausible. | NT Per reduced testing directive | - |
| ** Labeling - Charter of French Language | Quebec, R.S.Q., c. C-11 | - | [REGULATORY and LABELING - CANADA] Every inscription on a product, on its container or on its wrapping, or on a document or object supplied with it, including the directions for use and the warranty certificates, must be drafted in French. The French inscription may be accompanied with a translation or translations, but no inscription in another language may be given greater prominence than that in French. | NT Per reduced testing directive | - |
| Warning or cautionary statements | CPSD-HL-01057-MTHD / Visual | All | [WSI SPECIFICATIONS] Include, if required for safe use | NT Per reduced testing directive | - |



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| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---|---|----------------|---|-------------------------------------|--------|
| Claim verification - level 1 | CPSD-HL-08612-MTHD / Claim verification | All | [REGULATORY AND LABELING - U.S.] Examine the retail packaging (or submitted artwork). Record each objective (factual) claim which can be substantiated by the testing within this protocol and rate accordingly. Any net quantity/dimensional claims evaluated in other sections of this protocol need not be recorded. All other claims (subjective and objective) shall not be recorded or evaluated. | NT Per reduced testing directive | - |
| * Content - Verify actual filling material(s) | AATCC 20 / 20A or CAN/CGSB-4.2 - No. 14, or perform other appropriate analytical test (ie. FTIR Scan) | - | [US/CN] Verify actual filling material(s) present and list generic name of each in order of predominance (based on amount of each present). Percentage verification is not required (only qualitative review is required). | NT Per reduced testing directive | - |



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PICTURE FRAME (V19)

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|-------------------|-----------------------------|----------------|--|--|--------|
| Warning statement | Visual / CPSD-HL-01057-MTHD | All | <p>[Applicable for plastic bag with minor dimension greater than 3.94 inches (100 mm)]</p> <p>Refer to Williams-Sonoma, Inc Document No. 03-000073-4, Construction and Printing Requirements for Plastic Bags and Tubes.</p> <p>All plastic bags for all items and all Brands must have a Suffocation Warning Statement on the bag. The Suffocation Warning must be legibly printed or permanently labeled on the plastic bag.</p> <p>If printed, permanent ink with Black or Red characters should be used for printing on the bag. Printing should not smear or flake off when rubbed or wrinkled.</p> <p>If labeled, a permanent label must be applied to the bag. The label should not be removable from the bag. The label should have a clear or White Background with Black or Red characters.</p> <p>Client requirement</p> | <p>NT</p> <p>Per reduced testing directive</p> | - |



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| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---------------------------|-----------------------------|----------------|---|--|--------|
| Warning statement wording | Visual / CPSD-HL-01057-MTHD | All | <p>[Applicable for plastic bag with minor dimension greater than 3.94 inches (100 mm)] [Applicable For West Elm only]</p> <p>Refer to Williams-Sonoma, Inc Document No. 03-000073-4, Construction and Printing Requirements for Plastic Bags and Tubes.</p> <p>The warning statement, when required, must be printed in English, French and Spanish. The wording below in quotations must be used.</p> <p>ENGLISH "WARNING: TO AVOID SUFFOCATION KEEP BAG AWAY FROM BABIES AND CHILDREN. DO NOT USE IN CRIBS, PLAYPENS OR CARRIAGES THIS BAG IS NOT A TOY."</p> <p>FRENCH "ATTENTION: POUR ÉVITER TOUT RISQUE DE SUFFOCATION, NE PAS LAISSER CE SACHET D'EMBALLAGE À LA PORTÉE DES BÉBÉS NI DES ENFANTS. NE PAS UTILISER DANS LES LITS, PARCS ET POUSETTES. CE SACHET D'EMBALLAGE N'EST PAS UN JOUET."</p> <p>SPANISH "ALERTA: PARA EVITAR EL PELIGRO DE ASFIXIA MANTENER LA BOLSA FUERA DEL ALCANCE DE BEBÉS Y NIÑOS. NO USAR EN CUNAS, CORRALES DE JUEGO O COHECITOS. ESTA BOLSA NO ES UN JUGUETE."</p> <p>Client requirement</p> | <p>NT Per reduced testing directive</p> | - |



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| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---------------------------|-----------------------------|----------------|--|-------------------------------------|--------|
| Warning statement wording | Visual / CPSD-HL-01057-MTHD | All | <p>[Applicable for plastic bag with minor dimension greater than 3.94 inches (100 mm)] [Applicable for Pottery Barn, Pottery Barn Kids, Pottery Barn Teen, William-Sonoma, William Sonoma Home]</p> <p>Refer to Williams-Sonoma, Inc Document No. 03-000073-4, Construction and Printing Requirements for Plastic Bags and Tubes.</p> <p>The warning statement, when required, must be printed in both English and French. The wording below in quotations must be used.</p> <p>ENGLISH "WARNING: TO AVOID SUFFOCATION KEEP BAG AWAY FROM BABIES AND CHILDREN. DO NOT USE IN CRIBS, PLAYPENS OR CARRIAGES THIS BAG IS NOT A TOY."</p> <p>FRENCH "ATTENTION: POUR ÉVITER TOUT RISQUE DE SUFFOCATION, NE PAS LAISSER CE SACHET D'EMBALLAGE À LA PORTÉE DES BÉBÉS NI DES ENFANTS. NE PAS UTILISER DANS LES LITS, PARCS ET POUSETTES. CE SACHET D'EMBALLAGE N'EST PAS UN JOUET."</p> <p>Client requirement</p> | NT Per reduced testing directive | - |



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| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating | | | | | | | | | | |
|---|--|----------------|---|----------------------------------|-----------------------|----------------------|--------------------|---|--------------------|---|--------------------|--------------------|--------------------|-------------------------------------|---|
| Warning statement font size | Standard measure / CPSD-HL-01056-MTHD | All | <p>[Applicable for plastic bag with minor dimension greater than 3.94 inches (100 mm)] Refer to Williams-Sonoma, Inc Document No. 03-000073-4, Construction and Printing Requirements for Plastic Bags and Tubes.</p> <p>The warning statement must be printed using the following font sizes:</p> <table> <tr> <td>Total of length and width of bag</td> <td>Combined Size of Type</td> </tr> <tr> <td>Less than 30 inches:</td> <td>10 point or larger</td> </tr> <tr> <td>30 inches or more, but less than 40 inches:</td> <td>14 point or larger</td> </tr> <tr> <td>40 inches or more, but less than 60 inches:</td> <td>18 point or larger</td> </tr> <tr> <td>60 inches or more:</td> <td>24 point or larger</td> </tr> </table> <p>Client requirement</p> | Total of length and width of bag | Combined Size of Type | Less than 30 inches: | 10 point or larger | 30 inches or more, but less than 40 inches: | 14 point or larger | 40 inches or more, but less than 60 inches: | 18 point or larger | 60 inches or more: | 24 point or larger | NT Per reduced testing directive | - |
| Total of length and width of bag | Combined Size of Type | | | | | | | | | | | | | | |
| Less than 30 inches: | 10 point or larger | | | | | | | | | | | | | | |
| 30 inches or more, but less than 40 inches: | 14 point or larger | | | | | | | | | | | | | | |
| 40 inches or more, but less than 60 inches: | 18 point or larger | | | | | | | | | | | | | | |
| 60 inches or more: | 24 point or larger | | | | | | | | | | | | | | |
| ANALYTICAL | | | | | | | | | | | | | | | |
| * Total lead content in surface coatings | CPSC-CH-E1003-09.1 / CPSD-AN-00001-MTHD | 1 | <p>All accessible surface coatings in the as received state on items shall not contain lead or lead components in which the lead content is in excess of 0.009% (90ppm) of the weight of the total content.</p> <p>Report actual results or include data table within report. Component testing is allowed. Based on CPSC SOP, will composite up to 3 colors. If any color in the composite exceeds 80% of the limit (72 ppm), based on the lowest weight component, individual colors will be analyzed.</p> <p>Client Requirement</p> | M See data table | GOOD | | | | | | | | | | |
| HAZARDS | | | | | | | | | | | | | | | |



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 PICTURE FRAME (V19)**

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|--------------------------------------|---|----------------|---|-------------------------------------|--------|
| Flexible packaging film bags | SOR/2011-17 section 4 Modified | All | The opening of the bag shall be less than 14 inches in circumference OR The bag shall - be made from film that is at least 0.75 mil thick, and - have printed legibly on it the following warning in both official languages: "PLASTIC BAGS CAN BE DANGEROUS. TO AVOID DANGER OF SUFFOCATION KEEP THIS BAG AWAY FROM BABIES AND CHILDREN." "LES SACS DE PLASTIQUE PEUVENT ÊTRE DANGEREUX. POUR ÉVITER LE DANGER DE SUFFOCATION, NE LAISSEZ PAS CE SAC À LA PORTÉE DES BÉBÉS NI DES ENFANTS" This warning may be expressed in different words if those words convey clearly the same warning. Modification = expand scope to include other product. | NT Per reduced testing directive | - |
| Sharp points | 16 CFR 1500.48 modified / SOR/2011-17 sections 9 modified | -- | Shall have no sharp points, other than those required for function. Modified = Expanded scope to other products | NT Per reduced testing directive | - |
| Sharp edges | 16 CFR 1500.49 modified / SOR/2011-17 sections 8, 10 to 12 modified | -- | Shall have no sharp edges, other than those required for function. Modified = Expanded scope to other products | NT Per reduced testing directive | - |
| FLAMMABILITY | | | | | |
| Flammability Of Solids | 16 CFR 1500.44 / 16 CFR 1500.3 (c)(6)(vi) | 1 | [REGULATORY and LABELING] [U.S.] Burn rate cannot be greater than 0.1 In. / sec. (Horizontal) (Report figure rounded to 1 decimal place) | M | GOOD |
| PHYSICAL CHARACTERISTICS | | | | | |
| Dimensions - length x width x height | CPSD-HL-01056-MTHD / Standard measure | 1 | Report overall dimensions; shall meet label claims (If applicable). (-0/+1/4") | NT Per reduced testing directive | - |
| Dimensions - thickness | CPSD-HL-01056-MTHD / Standard measure | 1 | Report overall thickness; shall meet label claims (If applicable). (-0/+1/4") | NT Per reduced testing directive | - |



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 PICTURE FRAME (V19)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---------------------------|---------------------------------------|----------------|---|-------------------------------------|--------|
| Dimensions - picture area | CPSD-HL-01056-MTHD / Standard measure | 1 | Report overall dimensions; shall meet label claims (If applicable). (-0/+1/4") | NT Per reduced testing directive | - |
| Dimensions - back rest | CPSD-HL-01056-MTHD / Standard measure | 1 | [Back Stand Dimensions] Report overall dimensions; shall meet label claims (If applicable). (-0/+1/4") | NT Per reduced testing directive | - |
| Weight | CPSD-HL-01056-MTHD / Standard measure | 1 | Report overall weight; shall meet label claims (If applicable) (-0/+3%) | NT Per reduced testing directive | - |
| Parts Inventory | CPSD-HL-01057-MTHD / Visual | 1 | Shall meet label claims. (-0/+3%) | NT Per reduced testing directive | - |
| Easel Arm | CPSD-HL-01057-MTHD / Visual | 1 | Note the material type (e.g. particle board, cardboard, masonite etc.) | NT Per reduced testing directive | - |
| Back Evaluation | CPSD-HL-01057-MTHD / Visual | 1 | Note construction (example: does it secure the glass) Take pictures of the back evaluation. | NT Per reduced testing directive | - |
| Plastic thickness | ASTM D374-99 Method C | All | Refer to Williams-Sonoma, Inc Document No. 03-000073-4, Construction and Printing Requirements for Plastic Bags and Tubes. [Applicable for plastic bag used for children's items (Pottery Barn Kids, Pottery Barn Teen, and any other products specifically marketed for children)] Plastic bags must be a minimum of 2 mils (.05 mm) thick. Exception: Bag with minor dimension of the bag is 3.94 inches (100 mm) or less must be a minimum of 1.25 mils (.03 mm) thick. Note: Bag dimensions shall be measured while in the form of a bag not cut open into a single thickness sheet. The minor dimension of the bag is the smallest of either the bag length or bag width. [Applicable for plastic bag used for adult items] Plastic bags must be a minimum of 1.25 mils (.03 mm) thick. Client requirement | NT Per reduced testing directive | - |
| WORKMANSHIP | | | | | |



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 PICTURE FRAME (V19)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---|--|----------------|---|--|--------|
| Defects | CPSD-HL-01057-MTHD / Visual | 1 | All rivets and other hardware that go through the back of the frame must be smooth and flush so that they will not snag or tear when photos are inserted. | NT Per reduced testing directive | - |
| Material type | CPSD-HL-01057-MTHD / Visual | 1 | Visual evaluation only. Visually identify the type of material such as wood, metal, plastic, stone, paper etc. Also, through visual means only, identify the type of wood (hard or soft), type of metal (i.e. copper, stainless, iron, bronze, aluminum etc.) or type of stone (i.e. marble, granite etc.). | NT Per reduced testing directive | - |
| PERFORMANCE | | | | | |
| Hinge Evaluation | CPSD-HL-01058-MTHD / Actual use | 1 | Note construction type (example: rivet-through, fabric, etc) also evaluate mechanism is it loose. Take pictures of hinge/back construction and include with report. | NT Per reduced testing directive | - |
| Actual use - functionality - not covered by other tests | CPSD-HL-01058-MTHD / Actual use | 1 | Functions as intended - Ease of putting in & removing picture after 5 use cycles | NT Per reduced testing directive | - |
| Tension Test or Pull / Push Test | ASTM F963-03 Section 8.9 modified | 1 | [If applicable] All graspable components, including all hole plugs and / or plastic caps, shall withstand a tension force of 21 pounds (93 Newtons) for 10 seconds without releasing or exposing a small part, sharp point or sharp edge. Modification = Expanded scope of products included | NA | - |
| Moisture content | CPSD-HL-01063-MTHD / Moisture verification | 1 | Shall be between 8% and 12% | NT Per reduced testing directive | - |
| Surface scratching - wood panel | CPSD-HL-01055-MTHD / Scratching | 1 | No scratching of test surfaces (wood, glass, etc.) 3 cycles of 6" back and forth | NT Per reduced testing directive | - |
| Hanging strength | Actual use / CPSD-HL-01058-MTHD | 1 | [Wall Mount Only] Able to support 2 times actual product weight supported by attachment system - apply force that is equal to 2 times the weight. Hold for 24 hours. Modification = Expanded scope of products included | M | GOOD |
| Wall mounting device or hardware | Actual use / CPSD-HL-01058-MTHD | 1 | - Note if mounting instructions are included and appropriate. - Note if mounting hardware and hanger/D-Ring/Keyhole placement is appropriate. - Note if keyhole depth is appropriate. | M No mounting instructions included. Keyhole placement and depth is appropriate. | GOOD |



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 PICTURE FRAME (V19)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|----------------------------------|--|----------------|---|-------------------------------------|--------|
| Effects of hand polishing | CPSD-HL-06500-MTHD / Polishing resistance | 1 | [Silver Plate Only] No visible change after 1,000 cycles - polishing with medium abrasive sponge, polish (i.e. Wrights brand) at two different spots using moderate pressure | NT Per reduced testing directive | - |
| Durability - hardware | CPSD-HL-01058-MTHD / Actual use | 1 | Suitable for use - 5 use cycles | NT Per reduced testing directive | - |
| Picture frame balance | CPSD-HL-01057-MTHD / Visual | All | [Wall Mounted] Evaluate after humidity testing. For wall mounted frames, mount on rack, measure distance of edges parallel to floor line. Will not tilt, or appear off balance. | NT Per reduced testing directive | - |
| Stability - stand up - table top | CPSD-HL-01058-MTHD / Actual use | 1 | Evaluate after humidity testing. Frame shall stand up using the attached stand (In both directions portrait and landscape) for 5 minutes in each direction. Fail if it does not stand. | NT Per reduced testing directive | - |
| Loading test - stand-up | CPSD-HL-01058-MTHD / Actual use | 1 | Apply 2x the weight of the frame to top of frame, greater than 1/4" movement of either frame or stabilizing leg is to be considered unacceptable. | NT Per reduced testing directive | - |
| Tilt resistance - if applicable | CPSD-HL-01011-MTHD / Stability | 1 | No tipping or instability - hold at 8 degree angle. Report failure at 8 degree angle. Tilt/tip test is to be performed in all directions, frontwards, backwards, and sideways. | NT Per reduced testing directive | - |
| Drop test - non fragile only | ASTM F963-07 section 8.7.1 modified / CPSD-HL-01059-MTHD | 1 | No breakage or separation - 4 drops from 3 feet | NT Per reduced testing directive | - |
| Coating adhesion test | ASTM D3359-2009e2 | 1 | [Test on platings] Must stay affixed | NT Per reduced testing directive | - |
| Durability - folding - hinge | Actual use / CPSD-HL-01058-MTHD | 1 | No failure in opening/closing 100 times | NT Per reduced testing directive | - |
| Picture frame support arm | CPSD-HL-01057-MTHD / Visual | All | [If present] The preferred method of attachment of the support arm on table type picture frames is the use of a rivet-through design, where the rivet holds the support arm in place to the backing. Is this method of attachment present or not on the sample submitted for testing? (Yes / No) Please include a photo showing attachment method. | NT Per reduced testing directive | - |



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**WILS - 06525 - US-CN
 PICTURE FRAME (V19)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---|--|----------------|---|-------------------------------------|--------|
| Environmental test - do not test on items that are 100% metal or 100% glass or 100% porcelain or 100% textile | WSI specifications | 3 | Report any/all visual defects after the conditioning test Note: Use a different sample for each condition 1. 24 hours @ 0 degrees F 2. 24 hours @ 140 degrees F 3. 24 hours @ 100 degrees F, 90-95%RH | NT Per reduced testing directive | - |
| Resistance to corrosion - metal components | ASTM B117-11 modified / CPSD-HL-01010-MTHD | - | Shall withstand 24 hours in 1% salt spray (fog). Failure with any pitting or corrosion. Visual changes are to be noted in report only. (WSI requirement - do not fail for any visual changes) Modification = 1% salt (fog) spray. | NT Per reduced testing directive | - |
| COLORFASTNESS | | | | | |
| Colorfastness to crocking | AATCC 8 | 1 | [If applicable] [Dry] Min. Class 4.0 | NT Per reduced testing directive | - |
| Colorfastness to crocking | AATCC 8 | 1 | [If applicable] [Wet] Class 3.0 | NT Per reduced testing directive | - |
| Colorfastness to rotary crocking | AATCC 116 | 1 | [If applicable] [Dry] Min. Class 4.0 | NT Per reduced testing directive | - |
| Colorfastness to rotary crocking | AATCC 116 | 1 | [If applicable] [Wet] Class 3.0 | NT Per reduced testing directive | - |

Key:
 * Additional Charge For This Test
 ** Mandatory Requirement
 # By Request Only

Result Key:
 C Claimed
 R Recorded
 M Meets
 NM Does Not Meet
 NA Not Applicable
 NT Not Tested



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Rating Key:
 GOOD Good
 UNSAT Unsatisfactory

Image Appendix

T-0005
 Principal
 Display
 Panel.jpg

| Product Net Quantity | |
|--|-------------------|
| Declaration must be in English and French, metric units, on PDP, bold, type size based on PDP size | |
| Principal Display Panel | Minimum Type |
| <32 cm ² (5 ln. ²) | 1.6 mm (1/16 ln.) |
| >32 cm ² but <258 cm ² (40 ln. ²) | 3.2 mm (1/8 ln.) |
| >258 cm ² but < 645 cm ² (100 ln. ²) | 6.4 mm (1/4 ln.) |
| >645 cm ² but <25.8 dm ² (400 ln. ²) | 9.5 mm (3/8 ln.) |
| >25.8 dm ² (400 ln. ²) | 12.7 mm (1/2 ln.) |

| | |
|--|---|
| No. Of Samples Required for Complete Testing | 9 |
| No. Of (Fully Packed) Cartons For Transit Testing: | 1 |
| No. Of Working Days For Complete Testing: | 5 |

Client Approval: OCTOBER 10, 2013 /
 Sandy Barnecut
 Creation Date: JULY 01, 1997
 Last Revision Date: OCTOBER 17, 2013
 Pricing Review Date: MARCH 26, 2013
 Technical Review Date: MARCH 26, 2013



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**WILLIAMS-SONOMA INC TEST PROTOCOL FOR
 WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|--|---|----------------|--|---|--------|
| SCOPE: This supplemental protocol lists the mandatory and product requirements specific for the AUS market and should be used along with the appropriate requirements listed in the US/CN protocols for the product submitted for review. This protocol is applicable to houseware accessories that are not intended to come into contact with food. (used in conjunction with functional protocol of WIIS-6500-6999-US-CN protocols) including but not limit to seasonal decoration, tissue box, toothbrush holder, canvas wall hanging etc. | | | | | |
| LABELING | | | | | |
| ** Product description | Australian Commerce (Trade Descriptions) Act, 1905, Commerce (Imports) Regulations, 1940 / CPSD-GB-40001-MTHD | - | Imported goods shall be marked with a product description. | M | GOOD |
| ** Name and address marking | National Trade Measurement Regulations 2009 / CPSD-GB-40004-MTHD | - | For articles packed in Australia, the name and address of the packer (or the person on whose behalf it was packed) must be clearly marked on the package. The address must be a street address within Australia. Post office boxes, email and website addresses are not permitted as substitutes for street addresses. Name and address is exempt for imported goods not repacked in Australia, report as NA. | NA | - |
| ** Marking of measurement | National Trade Measurement Regulations 2009 / CPSD-GB-40004-MTH | - | If a prepacked product is packed or sold, the packaging containing the product must be marked with a statement of the measurement of the product. Metric units shall be used. The regulation exempts some products such as: - Articles of hardware that are not ordinarily sold by measurement - Articles ordinarily sold by number that are packed in a quantity of less than 9 and the contents are readily apparent to a purchaser. | NM Measurements marked in English units. See Exhibit. | UNSAT |



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**WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|------------------------------|---|----------------|---|---------|--------|
| ** Country of Origin Marking | Australian Commerce (Trade Descriptions) Act, 1905, Commerce (Imports) Regulations, 1940 / CPSD-GB-40001-MTHD | - | Imported goods shall be marked with the name of the country in which the goods were made or produced. | M | GOOD |
| * Warranty against defects | Australian Consumer Law | 1 | <p>If any packaging or printed material inside of packaging declares or implies a warranty against defects, the packaging or printed material inside the packaging must meet these requirements:</p> <p>Required text on Packaging or printed material inside of packaging:</p> <p>"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."</p> | NA | - |



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**WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|----------------------------|-------------------------|----------------|---|---------|--------|
| * Warranty against defects | Australian Consumer Law | 1 | <p>[Continue] And also text on the warranty card or packaging must satisfy all of these requirements: -what you as the business (giving the warranty) must do if goods are faulty or defective – e.g. repair or replace the goods -what the consumer must do to entitle them to claim the warranty – e.g. cease using the goods when a fault arises or contact the supplier or manufacturer and point to the defect -the following information about the business giving the warranty: 1. name 2. business address 3. telephone number 4. email address (if any) -the warranty period—i.e. how long the warranty lasts for -what a consumer must do to claim under the warranty—i.e. how to contact you and where to send the claim -whether you or the consumer are responsible for expenses associated with a warranty claim and how the consumer can claim back any expenses incurred -that the benefits provided to the consumer by the warranty are in addition to other rights and remedies available to the consumer under the law.</p> <p>- The information must be consistent among the warranty documents & the product's packaging</p> | NA | - |



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**WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|--------------------------|---|----------------|---|---------|--------|
| ** Informative labelling | Trade Practices (Consumer Product Safety Standard) (Hot Water Bottles) Regulations 2008, Part 5 | - | <p>[For hot water bottles]</p> <p>A hot water bottle must be marked with the warning message, "Do not use boiling water" The warning message must be a permanent mark on the hot water bottle and prominently displayed on the hot water bottle.</p> <p>In addition, each hot water bottle must be accompanied by the following warning message: "WARNING — HOT WATER BOTTLES CAN CAUSE BURNS. AVOID PROLONGED DIRECT CONTACT WITH THE SKIN."</p> <p>Each hot water bottle must be accompanied by the following warning messages: For a hot water bottle that is designed to be partly filled — "This hot water bottle is designed to be partly filled." For a hot water bottle that is designed to be completely filled — "This hot water bottle is designed to be completely filled."</p> <p>Each hot water bottle made of natural rubber must be accompanied by the following warning message: "This hot water bottle is made of natural rubber."</p> | NA | - |



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**WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|--------------------------------|---|----------------|--|---------|--------|
| ** Seed packaging requirements | CPSD-GB-01057-MTHD | - | <p>[For seed]</p> <p>All containers must be new and clearly labeled with an identifying lot number, to match the Plant Health Certificate and/or Seed Analysis Certificates. Packaging shall include the following information; (a) The COMMON or BOTANICAL name of each species. (b) Chemical/Additive Treatment, such as, "CAUTION - TREATED WITH (common or brand name of a Fungicidal/insecticidal seed dressing) "DO NOT USE FOR FOOD, FEED OR OIL" "DO NOT EAT THESE SEEDS OR FEED TO ANIMALS". (c) Biological Treatment, such as, "IMPORTANT - SEED INOCULATED WITH LIVE ROOT-NODULE BACTERIA" with accompanying information of date of application, batch or lot number, by (name and address) (d) The net weight of the contents, or the number of seeds (e) Lot designation (d) The name and address of the seller, distributor or packer of the seeds or a registered brand identifying name (f) Analysis Certificate: Parcels of agricultural seeds to include the following: "A seed testing analysis certificate is available on request" and this is to be printed and immediately visible on the label. Report presence of information only. Do not fail.</p> | NA | - |
| ** Documentation needed | Various Australia states and territories Plant Health and Plant Quarantine Acts & Regulations | - | <p>[For seed]</p> <p>It is vendor responsibility to comply with relevant import requirements and restrictions for plants and seeds for various Australia states and territories. Vendor shall submit relative documentations of phytosanitary certificate, import permit and treatment specified by plant quarantine where applicable.</p> | NA | - |



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**WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---------------------------|---|----------------|---|---------|--------|
| ** Fiber Content Labeling | AS/NZS 2622: 1996, Textile Products - Fiber Content Labeling And: Textile products for New South Wales and Western Australia., AS/NZS 2392:1999, Textiles - Labelling of Clothing, Household Textiles and Furnishings. To verify Content: refer to AATCC 20 / 20A | 1 | [If applicable] - Report actual - Verify that fiber content declaration is present and generic fiber names - Fiber content shall be designated by either of the following two methods: Method A : list in descending order of dominance by mass, the generic name of each fiber preceded by its percentage of total mass of the textile product Method B : list in descending order of dominance by mass, the generic name of each fiber - Information must be presented in English. - Permanent label: The wording must be in English of clear legible medium width lettering of which no individual letter shall be less than 1.5 millimeter (0.06 inch) height. Labels shall be attached to articles so that they are accessible for examination by the consumer. - If a fiber content declaration is not visible through packaging, it must be repeated on packaging. | NA | - |
| HAZARDS | | | | | |



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**WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---|--|----------------|---|---------|--------|
| * Permanent ban on small , high powered magnets | Australia Competition and Consumer Act 2010 / Consumer Protection Notice No. 5 of 2012 / AS/NZS ISO 8124.1: 2010 | 1 | <p>Permanent Ban on small, high powered magnets that are loose or separable (such as but not limited to BuckyBalls, Neocubes and Neodymium sphere magnets).</p> <p>This ban applies to magnetic that separable or loose magnetic objects that are supplied in multiples of two or more where:</p> <p>a) at least two of those magnetic objects are each separately able to fit entirely, in any orientation, into the small parts cylinder as provided by clause 5.2 and figure 15 of the Australian / New Zealand Standard, Safety of toy - Part 1: Safety aspects related to mechanical and physical properties (AS/NZS ISO 8124.1:2010) and</p> <p>b) at least two of those magnetic objects each separately have a magnetic flux index greater than 50 (KG²) mm², determined as per clause 5.31 of AS/NZS 8124.1:2010 and</p> <p>c) the magnetic objects are marketed by the supplier as, or supplied for use as,</p> <p>i) a toy, game or puzzle (including but not limited to an adult desk toy, an educational toy or game, a toy, game or puzzle for mental stimulation or stress relief) ; or</p> <p>ii) a construction or modelling kit; or</p> <p>iii) jewellery to be worn in or around the mouth or nose</p> | NA | - |
| PHYSICAL CHARACTERISTICS | | | | | |
| ** Thickness | Trade Practices (Consumer Product Safety Standard) (Hot Water Bottles) Regulations 2008, Part 2 | 1 | <p>[For Hot water bottle]</p> <p>Shall comply with thickness requirement.</p> <p>{See corresponding table AUS Consumer Products Safety Standard – Hot Water Bottles – Requirement at the end of the protocol}</p> | NA | - |
| ** Filling Aperture | Trade Practices (Consumer Product Safety Standard) (Hot Water Bottles) Regulations 2008, Part 2 | 1 | <p>[For Hot water bottle]</p> <p>Filling aperture must not be less than 18 mm in diameter. If the filling aperture is less than 20.3 mm in diameter, hot water bottle must be equipped with an integral filling funnel that has a minimum capacity of 60 ml when a stopper is fitted and extends beyond the height of the stopper.</p> | NA | - |



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**WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---------------------------------|--|----------------|---|---------|--------|
| * Fiber analysis - quantitative | AATCC 20A | - | [If claimed] Shall be tested to substantiate fiber content. Shall not exceed a deviation of ± 5% from the label as allowed for blends and no deviation for items labeled 100% of a fiber. | NA | - |
| PERFORMANCE | | | | | |
| ** Stopper leakage test | Trade Practices (Consumer Product Safety Standard) (Hot Water Bottles) Regulations 2008, Part 3 | 1 | <p>[For Hot water bottle]</p> <p>A hot water bottle must be provided with a stopper that, when tested in accordance to below must not show visible leakage around the stopper or visible damage to the stopper.</p> <p>For a hot water bottle that is designed to be partly filled, follow below procedure.</p> <ol style="list-style-type: none"> 1. Fill the hot water bottle to 2/3 capacity with water at a temperature of (85±2)°C. 2. Expel all the air by lowering the hot water bottle carefully on to a flat surface. 3. Insert the stopper (if the stopper is a screw stopper, tightened to a torque of (20.1) Nm; and if the stopper is a push-in stopper, stopper is pushed in fully). 4. Place the hot water bottle in a horizontal position. <p>For a hot water bottle that is designed to be completely filled, follow the below procedure.</p> <ol style="list-style-type: none"> 1. Completely fill the hot water bottle in an upright position until water appears at the opening with water at a temperature of (85±2)°C. 2. Insert the stopper (if the stopper is a screw stopper, tightened to a torque of (20.1) Nm; and if the stopper is a push-in stopper, stopper is pushed in fully). 3. Place the hot water bottle in a horizontal position. | NA | - |



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**WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|-------------------------------------|---|----------------|---|---------|--------|
| ** Separation of screw stopper test | Trade Practices (Consumer Product Safety Standard) (Hot Water Bottles) Regulations 2008, Part 3 | 1 | <p>[For Hot water bottle]</p> <p>A screw stopper, when tested in accordance to below procedure must not leak or separate between the stopper and the ferrule, the ferrule and the neck block nor the neck block and the body of the hot water bottle. And there must be no other visible defects that could impair the integrity of the hot water bottle.</p> <ol style="list-style-type: none"> 1. Ensure that the hot water bottle is at a temperature of (23±2)°C. 2. Insert the stopper and tighten to a torque of (20.1) Nm. 3. Use a tensile machine to apply a force of 0.5 kN between the body of the hot water bottle and the stopper continuously for 5 minutes. 4. Fill the hot water bottle as in leakage test using water at a temperature of (23±2)°C. 5. Use torque wrench or tensile machine meeting below requirements to apply a continuous compressive force of 0.9 (-0/+0.09) kN to the body of the hot water bottle for 2 minutes 30 seconds. 6. Inspect the hot water bottle for visible leakage and for any separation of the stopper. <p>A torque wrench that is capable of being set to read an accuracy of 0.1 Nm and has a suitable adapter that fits the stopper and provides the application of the torque through the axis of the stopper, or a tensile machine that is capable of generating a tensile force of 0.5 kN between the upper and lower platen and has an upper platen equipped with a tensile jaw capable of holding the stopper and has a bottom platen equipped with a jaw capable of securely holding the body of the hot water bottle without tearing any part of the hot water bottle can be used to apply the force.</p> | NA | - |
| ** Hot water bottle leakage test | Trade Practices (Consumer Product Safety Standard) (Hot Water Bottles) Regulations 2008, Part 4 | 1 | <p>[For Hot water bottle]</p> <p>A hot water bottle body must show no visible leakage when inflated with air to a minimum pressure of (140.5) kPa and immersed in water for a minimum time of 5 seconds</p> | NA | - |



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**WILS - 16500 - AUS
 HOUSEWARE NON-FOOD SUPPLEMENTAL (V6)**

| Evaluation | Citation / Method | No. of Samples | Criteria | Results | Rating |
|---------------------------|--|----------------|--|---------|--------|
| ** Strength of seams test | Trade Practices (Consumer Product Safety Standard) (Hot Water Bottles) Regulations 2008, Part 4 | 1 | <p>[For Hot water bottle]</p> <p>The seams of a hot water bottle must withstand a minimum tensile force of 72 N when tested in accordance with below.</p> <ol style="list-style-type: none"> Cut from a hot water bottle 6 equally spaced strip test pieces of 12.5 mm wide with a minimum length of 115 mm at right angles to and around the seam. Insert each test piece, 1 test piece at a time, in the jaws of a tensile machine and, using a rate of grip separation of 500 mm per minute, apply sufficient force to break the test pieces completely. Record the maximum force required to break each test piece. Report the median force required to break the test pieces. | NA | - |
| ** Pressure test | Trade Practices (Consumer Product Safety Standard) (Hot Water Bottles) Regulations 2008, Part 4 | 1 | <p>[For Hot water bottle]</p> <p>A hot water bottle must show no visible leakage and there must be no other visual defects that could impair the integrity of a hot water bottle when tested in accordance with the below procedure.</p> <ol style="list-style-type: none"> Fill the hot water bottle as in leakage test using water at a temperature of (23±2)°C. Place the filled hot water bottle on the lower plate of the test apparatus. Apply a load on the upper plate from 0 kN to 0.9 kN in not less than 3s. Hold the load at 0.9 kN for a minimum of 3s. Decrease the load from 0.9 kN to 0 kN in not less than 3s. Perform steps 3 to 5 for 500 times at rate of at least 5 times in 1 minute. Examine the hot water bottle for leakage. <p>Note: Use test apparatus for which the upper and lower plate of the test apparatus must be smooth and be at least the size of the hot water bottle that is tested without contact from the neck of the hot water bottle and have smooth edges of approximately 3 mm radius and be free from sharp corners.</p> | NA | - |



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Key:
 * Additional Charge For This Test
 ** Mandatory Requirement
 # By Request Only

Result Key:
 M Meets
 NM Does Not Meet
 NA Not Applicable
 NT Not Tested
 C Claimed
 R Recorded

Rating Key:
 UNSAT Unsatisfactory
 GOOD Good

| Image Appendix | | | |
|--|----------|----------------|----------------------|
| AUS Consumer Products Safety Standard – Hot Water Bottles.doc | Material | Capacity, l/ml | Minimum thickness/mm |
| | Rubber | <2000 | 1.4 |
| | Rubber | ≥2000 | 1.5 |
| | PVC | <800 | 1.5 |
| | PVC | 800 ≥ l <2000 | 1.7 |
| | PVC | ≥2000 | 1.8 |

| | |
|--|---|
| No. Of Samples Required for Complete Testing | 1 |
| No. Of (Fully Packed) Cartons For Transit Testing: | 1 |
| No. Of Working Days For Complete Testing: | 5 |

Client Approval: MARCH 08, 2013 /
 Sandy Barnecut
 Creation Date: JANUARY 30, 2012
 Last Revision Date: MARCH 07, 2014
 Pricing Review Date:
 Technical Review Date:

EXHIBIT # 1



MARKING OF MEASUREMENT

EXHIBIT # 2



MARKING OF MEASUREMENT