

Test Report No.: 68.452.19.00051.01A

Dated: 2019-02-28



Applicant : Zitelny Industries LTD – EDUSHAPE TOY DIVISION
9 AMAL Str, ROSH HA AYIN 4809200, ISRAEL

Attention : Mr. H. Shum/ A. Zitelny

Sample Description : SENSOFUN PALS

Model No. : 722009

Supplier/Manufacturer : ZITELNY INDUSTRIES (EDUSHAPE)

Country of Origin : CHINA

Exported to : USA, EUROPE

Test Sample Receipt Date, Location : 2019-01-10, 2019-02-19, Shenzhen

Test Period, Location : From 2019-01-22 to 2019-02-27, Shenzhen

Test Result(s) : Refer to Section 3





Purpose Of Examination / Conclusion:

No.	Test Item(s)	Conclusion
1.	EN71-1:2014 +A1:2018 - Mechanical and Physical Properties	Pass
2.	EN71-2:2011+A1:2014 - Flammability	Pass
3.	EN71-3:2013+A3:2018 - Migration of Certain Elements	Pass
4.	Phthalates Regulation (EC) No.1907/2006 and its amendment Regulation (EC) No. 552/2009, Regulation (EU) 2018/2005 (REACH) Annex XVII, Entry 51 and 52.	Pass

Remarks:

- (1) The results relate only to the items tested.
- (2) Samples are tested as received.

TÜV SÜD Certification and Testing (China) Co., Ltd. Shenzhen Branch
TÜV SÜD Group

Prepared by:

Reviewed by:

Eva Liang
Senior Project Coordinator

Marlon Zeng
Section Manager

Disclaimer Measurement Uncertainty:

Unless otherwise agreed upon, Pass or Fail verdicts are given based on the measured values without any considerations of measurement uncertainties. Please note, every test method has a measurement uncertainty which has been evaluated by the laboratory according to ISO/IEC 17025 requirements. By taking measurement uncertainties into account it might happen that measured values can neither be assessed as PASS nor as FAIL.



No extract, abridgment or abstraction from a test report may be published or used to advertise a product without the written consent of the Director of TÜV SÜD Certification and Testing (China) Co., Ltd. Shenzhen Branch. The results contained herein apply only to the particular sample tested and to the specific test carried out and not to samples of the current production line.

The conclusion of test result was drawn according to corresponding regulation or standard method and / or client's requirement

1. Description of the Test Sample:

Sample Description	SENSOFUN PALS
	

2. List of Materials as identified by the Laboratory:

T. No.	Sample No.	Colour and Description	Photograph
T1	001	Yellow soft plastic (Ball)	
T2	002	Orange coating (On ball)	
T3	003	Black coating (On ball)	
T4	004	White coating (On ball)	
T5	005	Red soft plastic (Ball)	
T6	006	Blue coating (On ball)	
T7	007	Blue soft plastic (Ball)	
T8	008	Fuchsia coating (On ball)	
T9	009	Black soft plastic (Ball)	
T10	010	Green soft plastic (Ball)	
T11	011	Yellow coating (On ball)	
T12	012	White soft plastic (Ball)	
T13	013	Red coating (On ball)	
T14	014	SENSOFUN PALS (Finished product)	



3. Test Results

Sample:	014
Packaging:	No
Labeled age grade:	Not declared
Appropriate age grading:	All ages
Applicant requested testing age:	All ages
Applied testing age grading:	All ages

3.1 Mechanical and Physical Properties

Test in accordance with EN71-1:2014+A1:2018.

Sample 014		
Clause	Title/ Description	Remark*
4	General Requirements	
4.1	Material Cleanliness	C
4.7	Edges	C
4.8	Points and metallic wires	C
5	Toys intended for children under 36 months	
5.1	General requirements	C
5.8	Shape and size of certain toys	C
5.10	Small balls	C
7	Warnings, markings and instructions for use #	
7.1	General	C

* Abbreviation:

C = Complied

Note:

- Only applicable clauses were shown
- # = The attention of the applicant was drawn to the need for, as per Directive 2009/48/EC, the following marking which shall be fulfilled.
 - The CE marking shall be affixed visibly, legibly and indelibly to the toy, to an affixed label or to the packaging, in counter display which shall be subject to the general principles set out in Article 30 of Regulation (EC) No 765/2008.
 - The manufacturer's name and address, importer's name and address in EEC shall be indicated on the toy or, where that is not possible, on its packaging or in a document accompanying the toy.
 - The toys bear a type, batch, serial or model number or other element allowing their identification, or where the size or nature of the toy does not allow it, that the required information is provided on the packaging or in a document accompanying the toy.



3.2 Flammability

Test in accordance with EN 71 - 2 : 2011 + A1 : 2014

Sample 014		
Clause	Title/ Description	Remark*
4.1	General	C

* Abbreviation:

C = Complied

Note:

- Only applicable clauses were shown



3.3 Migration of certain elements

With reference to Directive 2009/48/EC and its amendment Directive (EU) 2017/738 on the Safety of Toys

Sample preparation according to EN 71-3 : 2013 + A3 : 2018 Migration of certain elements.

As stated in the above specifications. Heavy metal analysis was determined by Inductively Coupled Plasma Spectrometry (ICP-OES) and Inductively Coupled Plasma Mass Spectrometry (ICP-MS).

Migration Elements	Results [mg/kg]			Maximum Permissible Limits [mg/kg]
	Sample 001	Sample 002	Sample 003*	Category 3
Soluble Aluminum	<5.00	9.98	NA	70000
Soluble Antimony	<5.00	<5.00	NA	560
Soluble Arsenic	<2.50	<2.50	NA	47
Soluble Barium	<5.00	<5.00	NA	18750
Soluble Boron	<5.00	<5.00	NA	15000
Soluble Cadmium	<5.00	<5.00	NA	17
Soluble Chromium	<0.15 ^{#1}	<0.15 ^{#1}	NA	CrIII: 460mg/kg CrVI: 0.2mg/kg
Soluble Cobalt	<5.00	<5.00	NA	130
Soluble Copper	<5.00	5.63	NA	7700
Soluble Lead	<5.00	<5.00	NA	23
Soluble Manganese	<5.00	<5.00	NA	15000
Soluble Mercury	<5.00	<5.00	NA	94
Soluble Nickel	<5.00	<5.00	NA	930
Soluble Selenium	<5.00	<5.00	NA	460
Soluble Strontium	<5.00	<5.00	NA	56000
Soluble Tin	<3.00	<3.00	NA	180000
Organic Tin	<7.50 ^{#3}	<7.50 ^{#3}	NA	12
Soluble Zinc	<5.00	8.80	NA	46000
Conclusion	Pass	Pass	Pass	-

- Note
1. "<" denotes less than
 2. "mg/kg" denotes milligram per kilogram
 3. * denotes test specimen less than 10 milligram is not required to test the soluble migrated elements according to EN71-3:2013 + A3:2018
 4. "NA" denotes Not Applicable
 5. ^{#1} denotes Chromium III and Chromium VI are determined by screening of total Chromium.
 6. ^{#3} denotes Organic Tin is determined by screening of total Tin express as Tributyl Tin

3.3 Migration of certain elements

With reference to Directive 2009/48/EC and its amendment Directive (EU) 2017/738 on the Safety of Toys

Sample preparation according to EN 71-3 : 2013 + A3 : 2018 Migration of certain elements.

As stated in the above specifications. Heavy metal analysis was determined by Inductively Coupled Plasma Spectrometry (ICP-OES) and Inductively Coupled Plasma Mass Spectrometry (ICP-MS).

Migration Elements	Results [mg/kg]			Maximum Permissible Limits [mg/kg]
	Sample 004*	Sample 005	Sample 006	Category 3
Soluble Aluminum	NA	<5.00	17.1	70000
Soluble Antimony	NA	<5.00	<5.00	560
Soluble Arsenic	NA	<2.50	<2.50	47
Soluble Barium	NA	<5.00	<5.00	18750
Soluble Boron	NA	<5.00	<5.00	15000
Soluble Cadmium	NA	<5.00	<5.00	17
Soluble Chromium	NA	<0.15 ^{#1}	<0.15 ^{#1}	CrIII: 460mg/kg CrVI: 0.2mg/kg
Soluble Cobalt	NA	<5.00	<5.00	130
Soluble Copper	NA	<5.00	<5.00	7700
Soluble Lead	NA	<5.00	<5.00	23
Soluble Manganese	NA	<5.00	<5.00	15000
Soluble Mercury	NA	<5.00	<5.00	94
Soluble Nickel	NA	<5.00	<5.00	930
Soluble Selenium	NA	<5.00	<5.00	460
Soluble Strontium	NA	<5.00	<5.00	56000
Soluble Tin	NA	<3.00	<3.00	180000
Organic Tin	NA	<7.50 ^{#3}	<7.50 ^{#3}	12
Soluble Zinc	NA	<5.00	<5.00	46000
Conclusion	Pass	Pass	Pass	-

- Note
1. "<" denotes less than
 2. "mg/kg" denotes milligram per kilogram
 3. * denotes test specimen less than 10 milligram is not required to test the soluble migrated elements according to EN71-3:2013 + A3:2018
 4. "NA" denotes Not Applicable
 5. ^{#1} denotes Chromium III and Chromium VI are determined by screening of total Chromium.
 6. ^{#3} denotes Organic Tin is determined by screening of total Tin express as Tributyl Tin



3.3 Migration of certain elements

With reference to Directive 2009/48/EC and its amendment Directive (EU) 2017/738 on the Safety of Toys

Sample preparation according to EN 71-3 : 2013 + A3 : 2018 Migration of certain elements.

As stated in the above specifications. Heavy metal analysis was determined by Inductively Coupled Plasma Spectrometry (ICP-OES) and Inductively Coupled Plasma Mass Spectrometry (ICP-MS).

Migration Elements	Results [mg/kg]			Maximum Permissible Limits [mg/kg]
	Sample 007	Sample 008	Sample 009	Category 3
Soluble Aluminum	<5.00	7.80	<5.00	70000
Soluble Antimony	<5.00	<5.00	<5.00	560
Soluble Arsenic	<2.50	<2.50	<2.50	47
Soluble Barium	<5.00	<5.00	<5.00	18750
Soluble Boron	<5.00	5.66	<5.00	15000
Soluble Cadmium	<5.00	<5.00	<5.00	17
Soluble Chromium	<0.15 ^{#1}	<0.15 ^{#1}	<0.15 ^{#1}	CrIII: 460mg/kg CrVI: 0.2mg/kg
Soluble Cobalt	<5.00	<5.00	<5.00	130
Soluble Copper	<5.00	<5.00	<5.00	7700
Soluble Lead	<5.00	<5.00	<5.00	23
Soluble Manganese	<5.00	<5.00	<5.00	15000
Soluble Mercury	<5.00	<5.00	<5.00	94
Soluble Nickel	<5.00	<5.00	<5.00	930
Soluble Selenium	<5.00	<5.00	<5.00	460
Soluble Strontium	<5.00	<5.00	<5.00	56000
Soluble Tin	<3.00	<3.00	<3.00	180000
Organic Tin	<7.50 ^{#3}	<7.50 ^{#3}	<7.50 ^{#3}	12
Soluble Zinc	<5.00	5.42	<5.00	46000
Conclusion	Pass	Pass	Pass	-

- Note
1. "<" denotes less than
 2. "mg/kg" denotes milligram per kilogram
 3. "#1" denotes Chromium III and Chromium VI are determined by screening of total Chromium
 4. "#3" denotes Organic Tin is determined by screening of total Tin express as Tributyl Tin



3.3 Migration of certain elements

With reference to Directive 2009/48/EC and its amendment Directive (EU) 2017/738 on the Safety of Toys

Sample preparation according to EN 71-3 : 2013 + A3 : 2018 Migration of certain elements.

As stated in the above specifications. Heavy metal analysis was determined by Inductively Coupled Plasma Spectrometry (ICP-OES) and Inductively Coupled Plasma Mass Spectrometry (ICP-MS).

Migration Elements	Results [mg/kg]			Maximum Permissible Limits [mg/kg]
	Sample 010	Sample 011	Sample 012	Category 3
Soluble Aluminum	<5.00	13.4	<5.00	70000
Soluble Antimony	<5.00	<5.00	<5.00	560
Soluble Arsenic	<2.50	<2.50	<2.50	47
Soluble Barium	<5.00	<5.00	<5.00	18750
Soluble Boron	<5.00	<5.00	<5.00	15000
Soluble Cadmium	<5.00	<5.00	<5.00	17
Soluble Chromium	<0.15 ^{#1}	<0.15 ^{#1}	<0.15 ^{#1}	CrIII: 460mg/kg CrVI: 0.2mg/kg
Soluble Cobalt	<5.00	<5.00	<5.00	130
Soluble Copper	<5.00	5.10	<5.00	7700
Soluble Lead	<5.00	<5.00	<5.00	23
Soluble Manganese	<5.00	<5.00	<5.00	15000
Soluble Mercury	<5.00	<5.00	<5.00	94
Soluble Nickel	<5.00	<5.00	<5.00	930
Soluble Selenium	<5.00	<5.00	<5.00	460
Soluble Strontium	<5.00	<5.00	<5.00	56000
Soluble Tin	<3.00	<3.00	<3.00	180000
Organic Tin	<7.50 ^{#3}	<7.50 ^{#3}	<7.50 ^{#3}	12
Soluble Zinc	<5.00	11.4	<5.00	46000
Conclusion	Pass	Pass	Pass	-

- Note
1. "<" denotes less than
 2. "mg/kg" denotes milligram per kilogram
 3. "#1" denotes Chromium III and Chromium VI are determined by screening of total Chromium
 4. "#3" denotes Organic Tin is determined by screening of total Tin express as Tributyl Tin



3.3 Migration of certain elements

With reference to Directive 2009/48/EC and its amendment Directive (EU) 2017/738 on the Safety of Toys

Sample preparation according to EN 71-3 : 2013 + A3 : 2018 Migration of certain elements.

As stated in the above specifications. Heavy metal analysis was determined by Inductively Coupled Plasma Spectrometry (ICP-OES) and Inductively Coupled Plasma Mass Spectrometry (ICP-MS).

Migration Elements	Results [mg/kg]	Maximum Permissible Limits [mg/kg]
	Sample 013*	Category 3
Soluble Aluminum	NA	70000
Soluble Antimony	NA	560
Soluble Arsenic	NA	47
Soluble Barium	NA	18750
Soluble Boron	NA	15000
Soluble Cadmium	NA	17
Soluble Chromium	NA	CrIII: 460mg/kg CrVI: 0.2mg/kg
Soluble Cobalt	NA	130
Soluble Copper	NA	7700
Soluble Lead	NA	23
Soluble Manganese	NA	15000
Soluble Mercury	NA	94
Soluble Nickel	NA	930
Soluble Selenium	NA	460
Soluble Strontium	NA	56000
Soluble Tin	NA	180000
Organic Tin	NA	12
Soluble Zinc	NA	46000
Conclusion	Pass	-

- Note
1. “<” denotes less than
 2. “mg/kg” denotes milligram per kilogram
 3. * denotes test specimen less than 10 milligram is not required to test the soluble migrated elements according to EN71-3:2013 + A3:2018
 4. “NA” denotes Not Applicable
 5. “#1” denotes Chromium III and Chromium VI are determined by screening of total Chromium.
 6. “#3” denotes Organic Tin is determined by screening of total Tin express as Tributyl Tin

3.4 Phthalates

Regulation (EC) No.1907/2006 and its amendment

Regulation (EC) No. 552/2009, Regulation (EU) 2018/2005 (REACH) Annex XVII, Entry 51 and 52.

Solvent extraction and GC-MS analysis.

[Reporting Limit = 0.005 %]

Phthalates	CAS No.	Results [%]			Limit [%]
		Sample 001+005 +007	Sample 002+003 +004	Sample 006+008 +011	
Bis (2-ethylhexyl) phthalate, DEHP	117-81-7	<0.005	<0.005	<0.005	Individual or combination of DEHP, DBP, BBP & DIBP: <0.1% by weight*
Dibutyl phthalate, DBP	84-74-2	<0.005	<0.005	<0.005	
Benzyl butyl phthalate, BBP	85-68-7	<0.005	<0.005	<0.005	
Diisobutylphthalate, DIBP	84-69-5	<0.005	<0.005	<0.005	
Sum of DBP, BBP, DEHP, DIBP	-	<0.005	<0.005	<0.005	
Di-isononyl phthalate, DINP	28553-12-0 , 68515-48-0	<0.005	<0.005	<0.005	Individual or combination of DINP, DIDP & DNOP: <0.1% by weight
Di-isodecyl phthalate, DIDP	26761-40-0 , 68515-49-1	<0.005	<0.005	<0.005	
Di-n-octyl phthalate, DNOP	117-84-0	<0.005	<0.005	<0.005	
Sum of DINP, DIDP, DNOP	-	<0.005	<0.005	<0.005	
Conclusion		Pass	Pass	Pass	-

Note 1. "<" denotes less than

2. "%" denotes percentage by weight

3. "*" denotes for non-toy or non-childcare articles, effective from 8 July 2020. DIBP shall not be placed on the market after 7 July 2020 in toys or childcare articles, individually or in any combination with DEHP and DBP and BBP, DIBP, in a concentration equal to or greater than 0,1 % by weight of the plasticized material.

3.4 Phthalates

Regulation (EC) No.1907/2006 and its amendment

Regulation (EC) No. 552/2009, Regulation (EU) 2018/2005 (REACH) Annex XVII, Entry 51 and 52.

Solvent extraction and GC-MS analysis.

[Reporting Limit = 0.005 %]

Phthalates	CAS No.	Results [%]		Limit [%]
		Sample 009+010+012	Sample 013	
Bis (2-ethylhexyl) phthalate, DEHP	117-81-7	<0.005	<0.005	Individual or combination of DEHP, DBP, BBP & DIBP: <0.1% by weight*
Dibutyl phthalate, DBP	84-74-2	<0.005	<0.005	
Benzyl butyl phthalate, BBP	85-68-7	<0.005	<0.005	
Diisobutylphthalate, DIBP	84-69-5	<0.005	<0.005	
Sum of DBP, BBP, DEHP, DIBP	-	<0.005	<0.005	
Di-isononyl phthalate, DINP	28553-12-0 , 68515-48-0	<0.005	<0.005	Individual or combination of DINP, DIDP & DNOP: <0.1% by weight
Di-isodecyl phthalate, DIDP	26761-40-0 , 68515-49-1	<0.005	<0.005	
Di-n-octyl phthalate, DNOP	117-84-0	<0.005	<0.005	
Sum of DINP, DIDP, DNOP	-	<0.005	<0.005	
Conclusion		Pass	Pass	-

Note 1. "<" denotes less than

2. "%" denotes percentage by weight

3. "*" denotes for non-toy or non-childcare articles, effective from 8 July 2020. DIBP shall not be placed on the market after 7 July 2020 in toys or childcare articles, individually or in any combination with DEHP and DBP and BBP, DIBP, in a concentration equal to or greater than 0,1 % by weight of the plasticized material.

-- END OF THE TEST REPORT --

1. General Information and Definitions

- (1.1) In the event that an order for any services is placed, the Client shall accept the General Terms and Conditions. The General Terms and Conditions shall be applicable to all orders, resulting contracts and other arrangements, including all offers made or services provided by the Company or any of its affiliated companies. They are not applicable if and as far as they are in conflict with the regulations on services performed on behalf of governments, government bodies or any other public entity, or they are in conflict with mandatory provisions of local law. The Client's placement of orders as well as the conclusion of contracts with the Company shall be regarded as awareness and acceptance of these General Terms and Conditions.
- (1.2) The Company strongly recommends any Client or potential Client to read the full text of these General Terms and Conditions prior to placement of any order to or conclusion of any contract with the Company. Ancillary agreements, promises and other statements made on the part of the Company staff or the experts called upon by them shall be binding only if they are expressly confirmed by the Company in writing. This shall also apply to any modifications of this clause.

2. Provision of Services

- (2.1) With due care and skill, the Company will provide services according to Client's specific instructions as made available by the Client. In the absence of Client's specific instructions, the following is deemed as instructions given to the Company:
- The terms of any standard specification sheet or standard order form provided by the Company; and/or
 - Any relevant usage, practice or trade custom; and/or
 - Such methods the Company considers technically, operationally and/or on financial grounds appropriate.
- (2.2) No other party is entitled to give any instructions particularly on the scope and type of the services or the reports delivered, or on the resulting certificates (the "Reports of Findings"), unless the Company receives prior written instructions to the contrary from the Client. The Client hereby irrevocably authorizes the Company to deliver Reports of Findings to a third party where so instructed by the Client or, at the Company's discretion, where it implicitly follows from circumstances, trade custom, usage or practice.
- (2.3) The Information stated in the Report of Findings is derived from the results of inspection or testing procedures carried out in accordance with the instructions and/or Company's assessment of such results on the basis of any technical standards, trade custom or practice, or other circumstances which should in Company's professional experience be taken into account.
- (2.4) Reports of Findings issued after the testing of samples refer the Company's opinion only on samples under testing and not to the lot from which the samples were drawn.
- (2.5) Client agrees that the Company's sole responsibility is to be present at the time of the third party's intervention and to forward the results, or confirm the occurrence of the intervention, in case Client requests the Company to witness any third party's intervention. Client agrees that the Company will use the test methods for analysis as requested in the request form, and if none is stated in the form, the Company will choose the appropriate test methods for analysis.
- (2.6) The Reports of Findings issued by the Company will reflect the facts as recorded by it at the time of its intervention only and within the limits of the instructions received or, in the absence of such instructions, within the limits of the alternative parameters applied as provided for in Clause 2.1. The Company is under no obligation to refer to, or report upon, any facts or circumstances, which are outside the specific instructions received or alternative parameters applied.
- (2.7) The performance of all or part of the services may be delegated to an agent or subcontractor by the Company. The Client authorizes the Company to disclose all information necessary for such performance to the agent or subcontractor.
- (2.8) Documents reflecting engagements contracted between the Client and third parties or third party documents, e.g. sales contract copies, letters of credit, bills of lading, etc. should be made available to the Company. These are considered to be for information only, and do not extend or restrict the scope of the services or the obligations accepted by the Company.
- (2.9) The Company agrees that, by providing the services to the Client, it neither takes the place of Client or any third party, nor otherwise assumes, abridges, abrogates or undertakes to discharge any duty of the Client to any third party or that of any third party to the Client. Also, it does not release the Client or any third party from any of their obligations.
- (2.10) Depending on the nature of each sample, all samples given to the Company shall be retained for a maximum of 3 months or for such other shorter time period as the nature of the sample permits, and then sent back to Client or otherwise disposed of at the Company's discretion. After that time the Company will not be responsible for the samples. Storage of samples for more than 3 months shall incur a storage fee payable by the Client. If samples are returned to the Client, the Client will be billed a handling and freight fees. Special disposal charges will be billed to the Client if incurred.

3. Client's Obligations

The Client shall:

- ensure that all required supporting documents, information and instructions as submitted are accurate, truthful and complete. These information are to be submitted in a timely not later than 2 working days from the date of which the services are requested by the Client
- ensure to give all necessary access for the Company's representatives to the premises where the services are to be performed and to take all necessary steps to eliminate or remedy any obstacles to, or interruptions in the performance of the services;
- make available any special equipment and personnel necessary for the performance of the services, if required;
- ensure that for the safety and security of working conditions, sites and installations, all necessary measures are taken during the performance of services. In this respect, the Client will not rely on the Company's advice whether required or not;
- inform the Company of any known hazards or dangers, actual or potential, associated with any order, samples, testing or any other service rendered by the Company well in advance. Those are, but are not limited to the presence or risk of radiation, environmental pollution or poisons-toxic or noxious or explosive elements or materials;
- fully exercise all its rights and discharge all its liabilities under any relevant sales or other contract with a third party.

4. Fees and Payment

- All Fees not agreed on between the Company and Client at the time the order is placed or a contract is concluded shall be determined by the Company's Schedule of Fees (which are subject to change). All applicable taxes shall be paid by Client, as far as mandatory laws do not provide otherwise.
- Unless a specific period is established in the invoice, the Client shall pay upon receiving the invoice, but not later than 30 days from the relevant invoice date or within such other period as may be established by the Company in the invoice (the "Due Date").
- The Client shall not be entitled to retain or defer due payment of any sums to the Company on account of any dispute, counter claim or set-off against the Company. The Company reserves the right to retain or defer any due payments if any dispute arises with or it raises any counterclaim against the Client. The Company is entitled to set off due payments against payments of the Client.

- For the collection of unpaid fees, the Company may decide to bring action in any court with competent jurisdiction. The corresponding collection costs, including attorney's fees and related costs, shall be borne by the Client, as far as the mandatory local law does not provide otherwise.
- In case of any unforeseen problems or expenses arise while carrying out the services, the Company informs the Client. In such cases, the Company shall be entitled to charge additional fees to cover extra time and to invoice extra costs necessarily incurred to complete the services.
- If the Company is unable to perform all or parts of the services for any cause whatsoever beyond the Company's control, including the failure by Client to comply with any of its obligations provided for in the foregoing Clause 3, the Company shall nevertheless be entitled to payments of:
 - The amount of all non-refundable expenses incurred by the Company; and
 - A proportion of the agreed fee equal to the proportion of the services actually carried out.

5. Suspension or Termination of Services

- In any case mentioned below, the Company shall be entitled to either suspend or terminate the provision of the services immediately and without any liability:
- Failure by the Client to comply with any of its obligations under these General Terms and Conditions and such failure is not remedied within 10 days after a notice of such failure has been delivered to the Client; or
 - Any suspension of payment, arrangement with creditors, bankruptcy, insolvency, receivership or cessation of business by Client.

6. Liability and Indemnification

- (6.1) Limitation of Liability.
- Clients seeking a guarantee against loss or damage should obtain appropriate insurance. The Company is neither an insurer nor a guarantor and disclaims all liability in such capacity.
 - Reports of Findings are issued on the basis of the information, documents and/or samples provided by, or on behalf of the Client and solely for the benefit of the Client who is obliged to act on the basis of such Reports of Findings. Neither the Company nor any of its staff, agents or subcontractors shall be liable to the Client nor to any third party for any actions taken or not taken on the basis of such Reports of Findings, or for any incorrect results arising from unclear, erroneous, incomplete, misleading or false information provided to the Company.
 - For any delayed, total or partial non-performance of the services arising directly or indirectly from any event beyond the Company's control, including failure by Client to comply with any of its obligations hereunder, the Company shall not be liable.
 - The liability of the Company in respect of any claim for loss, damage or expense of any nature and howsoever arising shall in no circumstances exceed a total aggregate sum equal to 10 times the amount of the fee paid in respect of the specific service which gives rise to such claim, and shall in any case not exceed the equivalent of 25,000 EUR in CNY.
 - For any indirect or consequential loss (including loss of profits), the Company shall not have any liabilities.
 - In case of any claim, the Client must give written notice to the Company within 30 days of discovery of the facts with all necessary documents to justify such claim. In any case, the Company shall be discharged from all liability for all claims for loss, damage or expense unless a lawsuit is brought within two years from:
 - the performance date of the Company for its services which refers to the claim; or
 - the date when the service should have been completed in the event of any alleged non-performance.
- (6.2) Indemnification. Against all claims (actual or threatened) by any third party for loss, damage or expenses of whatsoever nature including all legal expenses and related costs and howsoever arising relating to the performance, purported performance or non-performance of any services, the Client shall guarantee, hold harmless and indemnify the Company and its officers, employees, agents or subcontractors.

7. Obligation of Confidentiality, Copyright, Data Privacy Protection

- The Company shall be authorized to make file copies of written documents, which have been made available to it for review and which are important for processing the order.
- Insofar as Reports of Findings are prepared in the course of processing the order and which are subject to the protection of copyright, then the Company shall grant the Client a simple, non-transferable right to use, insofar as this is necessary and in accordance with the contractually presupposed purpose. Other rights shall not be transferred; in particular, the customer shall not be entitled to modify and/or edit audit reports or to make use of such outside of his business premises.
- The Company and its staff which may be called in shall not disclose or use trade and business matters about which they have gained knowledge during the performance of their work without proper authorization, or unless instructed by a court or authorized body (e.g. regulatory authority, accreditation body or certification scheme owner) or otherwise legally required.

8. Miscellaneous

- The validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired, even if any one or more provisions of these General Conditions are found to be illegal or unenforceable in any respect.
- Client shall not directly or indirectly entice, encourage or make any offer to Company's employees to leave their employment with the Company, during the course of providing the services and for a period of one year thereafter.
- Use of the Company's corporate name or registered marks for advertising purposes is not permitted without the Company's prior written authorization.

9. Governing Law, Jurisdiction and Dispute Settlement

- Unless specifically agreed otherwise, all disputes arising out or in connection with contractual relationship(s) hereunder shall be governed by the applicable laws and regulations of the People's Republic of China.
- Place of performance for any obligation arising out of this contract shall be Shanghai, the Place of the TÜV SÜD Certification and Testing (China) Co., Ltd., Shanghai branch, unless otherwise expressly agreed by the parties.

10. Languages

In the event of any discrepancy between the English and the Chinese version of these General Terms and Conditions, the English version shall prevail.